TERMS AND CONDITIONS GOVERNING THE 2GB Offer on Utility Bill Payment

ABOUT THE OFFER: On every Utility Transaction, prepaid users can get 2 GB data which will be valid for 2 days on following 2 simple steps:

1. **Successfully make any Utility payment through Vi App**
2. **Verify Email ID through the banner on the Thank you page and unlock 2 GB**

Please find further details of the 2GB Offer:

1. **This Offer is only valid for Prepaid customers**
2. **This offer is only valid for successful transactions done.**
3. **This Offer is valid for any Utility transaction done via App on Electricity/ FASTag/ DTH/ LPG, Piped Gas/ Broadband/ Loan Repayment/ Landline/ Water.**
4. **Once payment is done user must land on the App Thank You page.**
5. **User will be prompted to verify his email id on the Thank You page, OTP will be sent to his email id for verification and only upon entering the OTP, user will get 2GB of data.**
6. **User needs to land on the Vi App Thank You page (as shown below) to complete availing this offer.**
7. **Validity of 2 GB data is for 2 days.**
8. **This offer is valid for a period of 3 months.**
9. **Users using secondary profile* and making Utility transactions will not be able to get the 2GB offer. To avail this offer you must use your Primary profile*. This journey and offer and is not valid for secondary profile users.**
10. **This offer can only be availed on the Vi App.**
11. **Users cannot come back on the App to claim 2 GB/ or check for this offer. This offer will only reflect on the payment successful Thank You page. If the users skip this page or kill the App during the journey, users will not be able to get this benefit.**

*Primary Profile here means the mobile number the user is logged in with on the Vi App. This will reflect in the "My Profile" page on Vi App as the first number.

*Secondary Profile here means any additional numbers added to the primary account. This reflects under "Other Profiles" in my profile section.
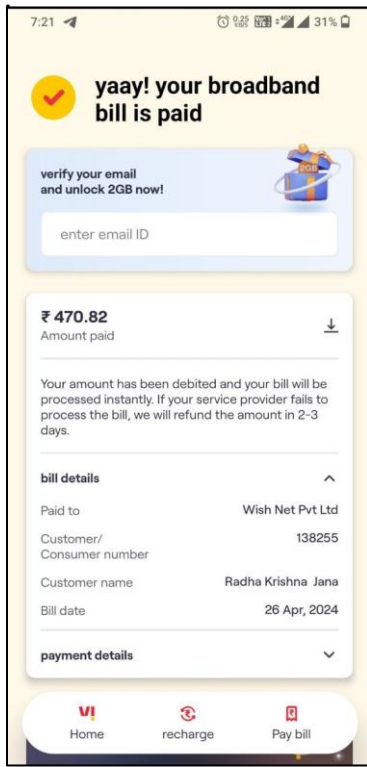
Images for reference:

Screen 1: Screen after successful bill payment
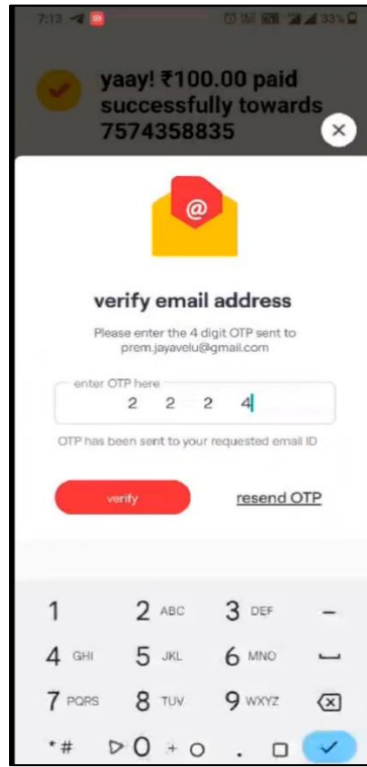
Screen 2: OTP Verification screen

Screen 3: 2 GB Successfully redeemed

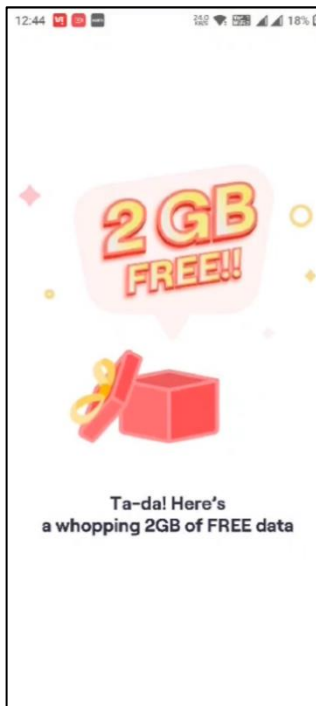**Screen 4: Screen where information about 2 Gb data valid for 2 days is mentioned**

Screen 1

7:21 📶 31% 🔋

✓ **yaay! your broadband bill is paid**

verify your email
and unlock 2GB now!

enter email ID

₹ 470.82
Amount paid   ⬇

Your amount has been debited and your bill will be
processed instantly. If your service provider fails to
process the bill, we will refund the amount in 2-3
days.

bill details   ⌃

Paid to   Wish Net Pvt Ltd
Customer/   138255
Consumer number
Customer name   Radha Krishna Jana
Bill date   26 Apr, 2024

payment details   ⌄

VI   🔄   📱
Home   recharge   Pay bill

Screen 2

7:13 📶 33% 🔋

✓ **yaay! ₹100.00 paid
successfully towards
7574358835**   ✕

@

verify email address

Please enter the 4 digit OTP sent to
prem.jayavelu@gmail.com

enter OTP here
2   2   2   4

OTP has been sent to your requested email ID

verify   resend OTP

1   2 ABC   3 DEF   –
4 GHI   5 JKL   6 MNO   ␣
7 PQRS   8 TUV   9 WXYZ   ⌫
*#   ▷ 0 + ○   .   ☐   ✓

Screen 3

12:44 📶 18% 🔋

2 GB FREE!!

**Ta-da! Here's
a whopping 2GB of FREE data**

Screen 4

0:21 ●————————————— -0:17
7574358835

✓
**yayy! You have claimed your
2GB data**
The data will reflect in **30 mins** and will be
valid for 2 days

₹ 100.00
Amount paid   ⬇

Your amount has been debited and your bill will be
processed instantly. If your service provider fails to
process the bill, we will refund the amount in 2-3
days.

bill details   ⌄

payment details   ⌃

Order ID
UTL8488732814216354   📋

⬆   ✎   ❚❚   ☆   🗑