

Vi App T&C User Agreement

By accessing, browsing and/or thereby downloading the VIL Application (Vi App) on your mobile hand-held device, you are consenting, agreeing and conveying your acceptance of the following terms and conditions provided for herein which shall constitute an agreement between You and Vodafone Idea Limited (VIL). Therefore, by downloading and running this Vi App on your handheld device, you agree to be bound by the following terms and conditions. These and conditions will govern Your use of the Vi App and services of third parties including but not limited to gaming service, third party offers available to You through the Vi App. These terms and conditions shall apply in conjunction with Customer Agreement Form or any other document signed by yourself (preceding terms and conditions). In case there is any conflict between the terms and conditions mentioned herein and those with the preceding terms relating to the services subscribed, then the preceding terms and conditions will govern. For the purposes of these terms and conditions, wherever the context so requires "your or "you shall mean any natural person who is a VIL active and valid Subscriber using the Vi App who downloads or accesses the Vi App. By downloading or accessing the Vi App, you as a VIL Subscriber will be deemed to have accepted the following terms and conditions in their entirety.

The use of the features available on the Vi App is subject to your compliance with the terms and conditions set forth below including any cross reference mentioned thereto. Subject to these terms and conditions, VIL grants you as subscriber a personal, non-exclusive, nontransferable, limited and revocable license for personal use of the Vi App and any related features, software's are licensed to the subscribers for use only under the terms of this software license agreement (License). By downloading this Vi App or clicking on the Accept button, the subscriber will be deemed to have accepted the following terms and Conditions in their entirety.

The Vi App is licensed to the subscriber by VIL for use strictly in accordance with the terms and conditions of this License. These terms and conditions will govern any upgrades, updates, modifications or enhancements to the Vi App.

Content (information, communications, images and sounds contained on or available through Vi App) is provided by VIL, its affiliates, independent content providers and third parties. VIL and its Licensors retain all copyrights and other intellectual property rights in the Vi App. The various contents or reference or redirection towards the Vi App are copyright of VIL, its affiliates, independent content providers or third-party licensors. The contents of Vi App cannot be reproduced, modified, transferred, distributed, republished, downloaded, posted or transmitted in any form or by any means including but not limited to electronic, mechanical photocopying or recording without the prior written permission of VIL. Customer agrees that the material and content contained within or provided by Vi App is for Customer's own personal use only and may not be used for commercial purposes or distributed commercially.

Intellectual Property Rights

VIL grants you a revocable, non-exclusive, non-transferable, non-sub licensable, limited right to install and use the Vi App to access and use the Vi App on such mobile phone strictly in accordance with the terms and conditions of this License. The Vi App and all copyrights, patents, trademarks, trade secrets and other intellectual property rights including but not limited to VIL trademarks, trade names, product or service names, service marks, logos, slogan, typefaces, brand and tag lines are, and shall remain, the property of VIL or the third-party licensors, and hence cannot be reproduced in any form. No licenses or rights are granted to you by implication or otherwise under any intellectual property rights owned or controlled by VIL or its third-party licensors, except for the licenses and rights expressly granted in these terms and conditions. You will not remove, alter or obscure any copyright, trade mark, service mark or other proprietary rights notices incorporated in or accompanying the Vi App.

Your request to license a track by downloading is personal to You, and the track may not be used, sold, rented, transferred, licensed or otherwise provided to any other user. License to downloaded tracks include only those rights explicitly stated in the application (typically, the right to play back for your own personal use from your personal computer, CD player, digital player, or other personal consumer electronic device), and, for the avoidance of doubt, do not include the right to create a derivative work, to make copies other than for your own personal use, or to use the track in any commercial manner.

You shall promptly notify VIL in writing upon your discovery of any unauthorized use or infringement of the application (or its contents) or VIL's patent, copyright, trade secret, trademarks or other intellectual property rights. The application contains proprietary and confidential information that is protected by copyright laws and international treaty provisions.

You acknowledge that VIL shall not censor or edit any portion of the content before providing access to You. By using the service, you expressly acknowledge and agree that VIL shall not be responsible for any damages, claims or other liability arising from or related to your use or download of any content, or from the use of the service in any manner.

Customer shall not: (a) decompile, reverse engineer, disassemble, attempt to derive the source code of, or decrypt the Vi App; (b) make any modification, adaptation, improvement, enhancement, translation or derivative work from the Vi App; (c) violate any applicable laws, rules or regulations in connection with Customer's access or use of the Vi App; (d) remove, alter or obscure any proprietary notice (including any notice of copyright or trademark) of VIL or its affiliates, or the licensors of the Vi App; (e) use the Vi App for another purpose for which it is not designed or intended. These provisions shall survive these terms and conditions and your use of the Vi App.

In accordance with the provisions of Rule 3 (1) (b) of the Information Technology (Intermediaries Guidelines and Digital Media Ethics Code) Rules 2021 ("Rules"), You agree that You shall not to host, display, upload, modify, publish, transmit, store, update or share any information on the Vi App that

- (i) belongs to another person and to which You do not have any right;
- (ii) is obscene, pornographic, pedophilic, invasive of another's privacy including bodily privacy, insulting or harassing on the basis of gender, racially or ethnically objectionable, relating or encouraging money laundering or gambling, or an online game that causes user harm, or promoting enmity between different groups on the grounds of religion or caste with the intent to incite violence;
- (iii) is harmful to child;
- (iv) infringes any patent, trademark, copyright or other proprietary rights;
- (v) deceives or misleads the addressee about the origin of the message or knowingly and intentionally communicates any misinformation or information which is patently false and untrue or misleading in nature or, in respect of any business of the Central Government, is identified as fake or false or misleading by such fact check unit of the Central Government as the Ministry of Electronics & IT may, by notification, specify;
- (vi) impersonates another person;
- (vii) threatens the unity, integrity, defence, security or sovereignty of India, friendly relations with foreign States, or public order, or causes incitement to the commission of any cognizable offence, or prevents investigation of any offence, or is insulting other nation;
- (viii) contains software virus or any other computer code, file or program designed to interrupt, destroy or limit the functionality of any computer resource;
- (ix) is in the nature of an online game that is not verified as a permissible online game;

- (x) is in the nature of advertisement or surrogate advertisement or promotion of an online game that is not a permissible online game, or of any online gaming intermediary offering such an online game;
- (xi) violates any law for the time being in force;

In case you would like to raise a complaint with regard to violation of Rule 3 (1) (b) of the Information Technology (Intermediaries Guidelines and Digital Media Ethics Code) Rules 2021("Rules"), please note the following:

Immediately contact the Grievance Officer in the following manner:

- By sending an email identifying the content alleged to be in infringement of your rights as the rightful owner or affecting you prejudicially;
- Providing your contact information including email, address, and telephone number where you can be contacted if required.
- Giving a declaration cum undertaking along with necessary documents establishing you (i) as the rightful owner of the content to be disabled/ affecting you prejudicially,(ii) as an affected person, stating that the information submitted is true, complete & accurate and no material fact has been hidden, and also stating that VIL, its Affiliates, Directors, employees, including Grievance Officer shall not be liable for any loss or damage or claim for relaying on such requests.

Please note that:

1. in absence of any of the above details, we shall not be able to take cognizance of the complaint/grievance.
2. we shall not be able to address any complaint that does not relate to Rule 3(1) (b) of the Rules. If you have any complaints/grievances w.r.t telecommunication services of VIL, please reach out to Vi™ Customer Care (refer: <https://www.myvi.in/help--support/vi-customer-care>• number).
3. your complaint/grievance pertaining to Rule 3(1) (b) of the Rules will be acknowledged and addressed in accordance with the Rules.

Grievance Officer Name – Rahul Gupta Email - grievanceofficer@vodafoneidea.com

You also may not use, nor allow others to use, Your account, Vi App or the offer, directly or indirectly, to: (a) attempt to or actually disrupt, impair or interfere with, alter or modify the application or any information, data or materials posted and/or displayed by us or anyone else; (b) act in a way that affects or reflects negatively on us, the application, or anyone else; (c) collect or attempt to collect any information from others including, without limitation, personally identifiable information, without such party's prior consent. You agree to comply with all local, state laws, statutes, rules and regulations, as well as any international treaties, which are applicable to your use of the application.

You may register for the Vi App through a secured password policy or use of OTP (One Time Password), wherein a subscriber may by the secured password policy for the registration of the Application, he/she would be required to give some basic subscriber information. VIL may use any of this subscriber information to verify that only valid, existing and authorized subscriber have access to the subscriber information. During the registration process, the subscriber agrees to provide true, accurate and complete information and agrees not to submit particulars that he/she does not have the right or authority to submit. To register for the Vi App using OTP, the subscriber shall be prompted to enter the MSISDN and confirm the MSISDN which shall be followed by an option to generate an OTP. An OTP is sent to the subscriber's respective MSISDN for which he/she had raised a request for generation of OTP. You as the subscriber have to manually log into the Vi App using the OTP and he/she gets logged in to the Vi App from that mobile handset/device.

You shall take all necessary precautions to prevent unauthorized and illegal use and unauthorized access to your account through the Vi App. VIL shall not be responsible for any misuse of subscriber mobile phone or unauthorized access to the Customer account details by any third party. VIL expressly disclaims any and all liability, howsoever, arising out of the misuse of the Vi App downloaded or accessed by you.

Your Information

You as subscriber hereby authorizes and consents to the collection, storage and use, by VIL and its affiliates, partners and agents, of any information and data related to or derived from your use of the Vi App, including query all installed applications for indexing purpose only and any information or data that you provide to VIL and its affiliates, partners and licensors (Information). Notwithstanding the foregoing, your personally identifiable information will not be provided to any third party without your prior written consent, save and expect to any public authority acting under the mandate of law. VIL shall take all reasonable care to ensure the security of your information using commercially reasonable technology available in India. VIL shall not be held liable for any security lapses occur beyond its reasonable control and in case this Information are in public then the same would be treated as being non-confidential and non-proprietary. VIL assumes no obligation to protect confidential or proprietary information (other than personally identifiable information) from disclosure and will be free to reproduce, use, and distribute the Information to others without restriction. This provision shall survive these terms and conditions and your use of the Vi App.

By participating in the Offer/availing the third-party service, You consent for collection, storage and usage of Your personal information i.e. name, MSISDN, photograph etc. for VIL's use including use of all Your information that is generated by Your use of the Service. VIL's usage of your personal information that You supply to VIL is governed by VIL's Privacy Policy, which forms part of these Terms and which can be found at <https://www.myvi.in/privacy-policy> PLEASE READ THE PRIVACY POLICY CAREFULLY- it deals with your rights and VIL's obligations in relation to your personal data, including what VIL can do with it and to whom VIL may give it in certain situations.

Monitoring or recording of your communications may take place in accordance with the law, and in particular for VIL's business purposes, such as for quality control and training, to prevent unauthorized use of VIL's telecommunication systems and to ensure effective systems operation and in order to prevent or detect crime.

Term & Termination

The license to use the Vi App shall be effective till the earlier of either: (i) until terminated by VIL, or (ii) till you have ported out of VIL. VIL may, in its sole and absolute discretion, at any time and for any or no reason, suspend or terminate this license and the rights afforded to you hereunder with or without prior notice. Furthermore, if you fail to comply with any of these terms and conditions, then the license to use the Vi App and any rights afforded to you hereunder shall terminate automatically, without any Notice or other action by VIL. Upon such termination, you shall cease all use of the Vi App and uninstall the Vi App.

VIL reserves the right to terminate your use of the service available through Vi application, without cause, upon reasonable notice. In case such termination occurs due to your breach of any terms and conditions stated herein, then Your subscription for the remaining period will be exhausted and forfeited. Further there will be no downloads, if any permitted to You under the applicable subscription plan.

You may request to block usage of the Vi App facility anytime by giving a written notice/ or by informing the VIL customer care representative at least 15 days in advance. In the event, your mobile

phone is stolen or lost, you should immediately inform the VIL customer care representative to immediately block usage of the Vi App. You will remain responsible for any transactions made until the Vi App is blocked by VIL.

Warranties and Liability

You acknowledge and agree that the Vi App is provided on an "as is" and "as available" basis, and that your use of or reliance upon the Vi App accessed thereby is at Customer's sole risk and discretion. VIL and its affiliates, and licensors hereby disclaim any and all representations, warranties and guarantees regarding the Vi App, whether express, implied or statutory, and including, without limitation, the implied warranties of merchantability, fitness for a particular purpose, and non-infringement. Furthermore, VIL and its affiliates, and licensors make no warranty that (i) the Vi App will meet Customer's requirements; (ii) the Vi App will be uninterrupted, accurate, reliable, timely, secure or error-free; or (iii) any errors in the Vi App will be corrected. No advice or information, whether oral or written, obtained by you from VIL or from the Vi App shall create any representation, warranty or guarantee. Furthermore, you acknowledge that VIL has no obligation to correct any errors or otherwise support or maintain the Vi App. VIL will not be liable for any virus that may enter the Customer's mobile phone as a result of the Customer using the Vi App. VIL will use its reasonable endeavors to maintain the Vi App in a fully operating condition. It is not responsible for the results of any defects that exist in the Vi App. You should not assume that Vi App or its content is error free or that it will be suitable for the particular purposes that you have in mind when using it. VIL reserves the right to make subsequent changes to it, and services may be modified, supplemented or withdrawn.

To the extent permitted by law, VIL gives no warranty of any kind (implied, statutory or otherwise) in relation to Vi App or the VIL website and VIL shall not be liable for any loss or damage arising from or connected to the Offer.

VIL has no control over any third-party services or contents made available via Vi App and VIL may change the Offer at its discretion. VIL may withdraw or change the Offer at any time for technical, commercial, public interest or operational reasons. In the event that the Offer is being permanently withdrawn, VIL will endeavor to communicate this with as much prior notice as reasonably possible. Depending on the reason for the suspension, withdrawal or change, it may not always be possible to give advance notice. VIL may block use of Vi App if You breach these Terms or the Website Terms and Conditions, if any.

It is understood that the Vi App may be accessed from any part of the world thereby enabling access to wide variety of information relating to the products and/or services or such additional services or product, you will ensure at all times to not mirror any material contained on Vi App on another media /server without the prior written consent of VIL. Any unauthorized use of the contents of Vi App either under this clause or aforesaid clause above may be in breach of copyright laws or trademark laws even though the contents or information on the application is not deemed to have been endorsed by VIL. All trademarks, service marks and trade names used on this Vi App including VIL name and signature and the VI name and logo (The Marks) are proprietary to VIL and/or affiliates and hence, cannot be reproduced in any form.

The disclaimer governing the website www.myvi.in/prepaid-tnc shall form an integral part of the terms and conditions of the Vi App.

Indemnification and Limitation of Liability.

You shall indemnify, defend and hold harmless VIL and its affiliates, and licensors, and each of their respective officers, directors, agents and employees (the Indemnified Parties) from and against any claim, proceeding, loss, damage, fine, penalty, interest and expense (including, without limitation, reasonable attorney fees) arising out of or in connection with the following: (i) Your access to or use of the Vi App; (ii) Your breach of this license; (iii) Your violation of law; (iv) Your negligence or willful misconduct; or (v) Your violation of the rights of third party, including the infringement by you of any intellectual property or misappropriation of any proprietary right or trade secret of any person or entity and (vi) VODAFONE IDEA Limited's execution of any subscriber instructions. These obligations will survive these terms and conditions and your use of the Vi App.

Under no circumstances shall VIL or its affiliates, officers, directors, employees, agents or licensors be liable for any indirect, incidental, consequential, special or exemplary damages or damages arising due to loss of data and loss of use arising out of or in connection with your access or use of or inability to access or use the Vi App/service, whether or not the damages were foreseeable.

In no event shall we or any of our licensors be liable for any damages in excess of the amount paid for the application or the specific item of content giving rise to the applicable claim for direct damages.

Under the said circumstances, VIL shall not be liable for any of the direct or indirect consequences of any modification, malfunction, suspension, discontinuance of or interruption to or of any of the Services as the same may be treated as Force Majeure.

VIL shall not be liable for any third-party products, software or service applications running on the Vi App. VIL shall not be responsible for the data usage charges for such products, software or service applications and you will be charged as per your existing data plan for anything that lies outside Vi App. You assume all risks arising out of or resulting from your transaction of business over the Internet and with any third party, and you agree that VIL and its affiliates, and licensors are not responsible or liable for any loss or with any third party.

You shall immediately uninstall the Vi App in case you change your mobile phone device. In the event of loss of mobile phone, you should request deactivation of this Vi App by calling VIL customer care.

You acknowledge sole responsibility for and assume all risk arising from your use of the Vi App.

You hereby release VIL from any liability resulting from your use or possession of the Vi App, including, without limitation, the following: (i) any product liability claims; (ii) any claim that the Vi App fails to conform to any applicable legal or regulatory requirement; (iii) any claim arising under consumer protection or similar legislation and (iv) any misuse or unauthorized access of your VIL account.

Dispute Resolution and Governing Law

These terms and conditions mentioned herein shall be governed by and construed in accordance with the laws of India. Any disputes or matter arising here from will be subject to the jurisdiction of the courts in Mumbai, India.

Modification

VIL may modify or amend the terms of these terms and conditions by posting a copy of the modified or amended terms and conditions on the www.myvi.in/prepaid-tnc in (website). Customer will be deemed to have agreed to any such modification or amendment by Customer's decision to continue using the Vi App following the date in which the modified or amended terms and conditions are posted. If the modified Terms are not acceptable to You, your only recourse is to cease using the application or

Services. VIL shall not be liable to You or to any third party for any modification, price change, suspension or discontinuance of the App.

Third Party Sites & Ads

Vi App might contain advertising content and links to third party websites, services, and advertisements for third parties (collectively, "Third Party Sites & Ads"). Such Third-Party Sites & Ads are not under the control of VIL and VIL is not responsible for any Third-Party Sites & Ads. VIL provides these Third-Party Sites & Ads only as a convenience and does not review, approve, monitor, endorse, warrant, or make any representations with respect to Third Party Sites & Ads. You click on Third Party Sites & Ads and browse/use all Third-Party Sites & Ads at your own risk. When you visit a Third-Party Site via the Ad displayed on Vi App, the applicable third party's terms and policies apply, including the third party's privacy and data gathering practices. You shall make all investigation as you feel necessary or appropriate before proceeding with any transaction and/or sharing any information in connection with such Third-Party Sites & Ads. You acknowledge sole responsibility for and assume all risk arising from your use of any such websites or resources. Neither VIL nor any other party involved in creating, producing, or delivering the services, applications or Vi App control the websites, content or applications of such third parties. You agree and acknowledge that VIL is neither responsible for, nor liable for, any such third-party sites, third party applications or third-party content. You acknowledge that VIL shall have no responsibility and/or liability of any nature whatsoever with respect to the same. You accept all risk in clicking any such links provided through the Vi App.

Vi App service is owned, operated, licensed and controlled by VIL and is covered and protected by all laws including but not limited to copyright and trademark laws of India.

VIL makes no representations, warranties, guarantees or any endorsements as to the quality, suitability, functionality or legality of any products, services or other offerings that may be advertised or made available by a third party through the service or which may be linked to the service. Accordingly, VIL will not be a party to or in any way be responsible for any transaction that may occur between You and such third parties and You should always use prudent judgment in your association with such third parties.

You agree that through Vi App, VIL is merely distributing third party contents owned / controlled by third party content providers. Such third-party contents are governed by independent terms and conditions of each such third-party content provider. You agree to follow viewing restrictions since some of the audio /visual materials available on Vi App may comprise of adult contents. You also agree and undertake to read, understand and accept such third-party terms and conditions before viewing their contents through Vi App. Such third-party terms and conditions may be available using the following URLs –

Gaming Service-The gaming services are accessible inside the Vi app by clicking the games icon.

This Vi App may contain links or may be directed to other websites (such as Payment Gateway, Google Maps, Social Media Links etc.) (Hereinafter referred to as "Linked Sites"). The access to these Linked Sites through the Vi App shall not mean or deem to mean that such Linked Sites are under the control of VIL. You will be charged as per your existing data plan, if you are accessing to these external redirections through Vi App. VIL is not responsible for the contents or representation/s of any Linked Sites, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. It is understood herein by you that VIL is providing these Linked Sites only for convenience purpose, and the inclusion of any link does not imply endorsement by VIL of the Linked Sites or any association with its

products or services or operators or owners including the legal heirs or assigns thereof. Similarly, VIL makes no representations or warranties, express or implied, concerning any products, services and/or information found on any Linked Sites websites. VIL does not warrant or assures that the Vi App will be compatible or interoperable with your mobile handset. Furthermore, you acknowledge that compatibility and interoperability problems can cause the performance of your mobile handset to diminish or fail completely, and may result in permanent damage to your mobile handset, loss of the data located on your mobile handset, and corruption of the software and files located on your mobile handset. You acknowledge and agree that VIL and its affiliates, and licensors shall have no liability to you for any losses suffered resulting from or arising in connection with compatibility or interoperability problems.

These details like email id, mobile number of users will be shared with OTT apps providers to enable access to the services on Vi app & other device.

VIL has the right to change or withdraw or extend the Offer without informing Users.

Data charges will be applicable for using Vi App application, OTT app within Vi App and the usage of Services and viewing contents under the Offer. VIL reserves the right to change the availability of Services/content at its sole discretion. VIL reserves the right to change the offering and the corresponding content/service available with it. No change in the content type will be made within the validity period. VIL may take down the content available on its OTT app to comply with legal requirements or for any commercial reason. VIL may put restrictions on the access or use of content available on its OTT app at its discretion. The content available on the VIL's OTT app may vary from time to time depending upon the VIL's rights in the content and the applicable packs/subscription of the User. VIL is not responsible for your delay in making payment of subscription charges if any and hence in the event your subscription is deactivated if there are unpaid dues from you, VIL is not responsible for any such inconvenience and you may have to again subscribe/download the application.

Technological Limitations

VIL agrees to provide the User with technical support services which include periodic distribution of bug fixes and minor enhancements as updates scheduled by VIL. However, in case of any technical difficulties or for maintenance, if it results in temporary interruption, VIL will make reasonable efforts to rectify the snag as early as possible.

If, for any technical reason and under unavoidable circumstances VIL needs to discontinue, temporarily or permanently, functions and features of the application with or without notice, or if any tracks in any particular catalog may no longer be available due to technical or contractual rights, VIL reserves right to change and replace the tracks or albums or any other content available at any time.

General Provisions

Your acceptance to this Terms, together with our Privacy Policy and any other rules, regulations, procedures and policies herein, constitutes the entire agreement (" Agreement") between You and VIL with respect to the Offer/service /application and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between You and VIL with respect to the Offer /Service.

No failure or delay in enforcing any provision, exercising any option or requiring performance, shall be construed to be a waiver of that or any other right in connection with this Agreement.

If any provision of this Agreement is invalid or unenforceable under applicable law, it is, to that extent, deemed omitted and the remaining provisions will continue in full force and effect. This Agreement will bind and inure to the benefit of each party's permitted successors and assigns. This Agreement is personal to You and may not be transferred, assigned or delegated to anyone. Any attempt by You to assign, transfer or delegate this Agreement shall be null and void.

TERMS AND CONDITIONS GOVERNING THE GAMING SERVICE

Enrollment and Registration in the Service:

To avail the gaming service, You need to login to Vi App. By accessing this gaming section/tab within Vi App ("Vi Games Portal"), You agree to and acknowledge that You have read, understood and agree to abide by and bound by these terms and conditions of gaming service and the other terms and conditions of Vi App.

User Journey:

- User will login to the Vi App.
- Click on the gaming icon or the gaming banner.
- User will be led to the Vi games portal in games section in the Vi App after providing the necessary consent.

SINGLE PLAYER GAMES - NAZARA

The gaming section (Vi Games Portal powered by Nazara) will contain links to gaming applications/sites. You acknowledge and agree that the gaming service is additionally governed by the relevant gaming application/site/developer terms of use, license agreement or such other agreement.

Devices and Games:

- The gaming section within Vi App will allow users to browse and/or download games. The service will consist of Android and HTML 5 based games.
- Android games are downloadable games and HTML 5 games are browsing based games (no downloading required).
- Android OS users will access both Android and HTML 5 based games, but iOS users will be able to access HTML 5 games only.
- The games available under the portal are the games which are compliant as per the applicable laws. VIL reserves the right to remove any game from the portal which is in violation of the applicable laws.

Service Offerings:

	Prepaid	Post-paid
Bundled Pack	Not available	On select* Vi postpaid plans, Vi Games will be provided at no extra cost for 1 year under which 5 game credits will be issued per month to subscriber for playing games- any unused game credits will expire at the end of the month

Pay per download	INR 26 pack with 1 day validity under which 1 Platinum game credit be issued to subscriber for playing Platinum game. This game credit will be valid for 3 days and if unused	INR 25 pack with 1 day validity under which 1 Platinum game credit be issued to subscriber for playing Platinum game - this game credit will be valid for 3 days and if unused, the game credit will expire after 3 days
Subscription	INR 56 pack (no autorenewal) with 30 days validity under which 30 game credits will be issued to subscriber for playing Gold games- any unused game credits will expire after 30 days	INR 50 pack (with autorenewal) with 30 days validity under which 30 game credits will be issued to subscriber for playing Gold games- any unused game credits will expire after 30 days
Freemium	HTML 5 based free games with advertisements	HTML5 based free games with advertisements

*Entertainment Plus 499 & 699, Entertainment Plus 699 F, REDX, RED X, Family 699, Family 799, Family 999, Family 999 N, Family 1149, Family 1299, REDX Family Plan, REDX Family 1699, REDX Family 2299, Family Member 249.

Once You purchase the gaming service under Subscription and Bundled Pack, You will need an active data connection to be able to validate Your subscription status and play the games.

E-SPORTS TOURNAMENTS - GAMERJI

The sports tournament services section powered by Gamerji within the Vi Games Portal on Vi App will contain links to games/tournaments/competitions of Gamerji E-Sports Pvt. Ltd. ("Gamerji"). You acknowledge and agree that the games are additionally governed by the relevant gaming application/platform/site/developer terms of use, license agreement and the tournaments/competitions are governed by relevant tournament/competition terms and conditions.

Registration to the tournament

- you need to register to the tournament organized by Gamerji. The registration has to be completed on the e-sports platform accessible via the Vi App, which will open once you click on the e-sports tab.
- By registering for a match/tournament, You expressly confirm that You have read and understood the nature of the match/tournament and the terms under which You will participate.

Purchases

The virtual game coins and tournament items are provided as a part of e-sports tournament services offerings by Gamerji to You. You can earn gems by completing certain tasks relating to games/tournaments.

You are not allowed to transfer the virtual gems or tournament items to any third party.

These gems cannot be converted into money at any point.

The virtual gems are issued by Gamerji and can be used for the limited purpose of playing the game/tournament.

VIL does not promote real money gaming.

Tournaments/Competitions & Winnings

The tournaments/competition are organized by Gamerji.

The prizes are distributed by Gamerji.

You may be required to complete certain KYC formalities for claiming the prize.

VIL only facilitates the availability of these tournaments through VIL App.

VIL is not responsible or liable for the prizes. For any customer complaints relating to virtual gems and virtual tournament items you can raise a ticket in the customer care section inside my accounts.

The ecommerce vouchers have to be redeemed by winners as per the terms & conditions stipulated therein. Voucher must be redeemed before its expiry date. No requests will be entertained for stolen/lost/misplaced/damaged vouchers.

You will be governed by the terms and conditions of the tournament as posted on the platform of Gamerji.

TERMS AND CONDITIONS GOVERNING THE OFFER "VODAFONE IDEA LIMITED TUESDAYS"

A. INTRODUCTION

THIS DOCUMENT IS AN ELECTRONIC RECORD IN TERMS OF THE INFORMATION TECHNOLOGY ACT, 2000 AND RULES THERE UNDER AS APPLICABLE. THIS ELECTRONIC RECORD IS GENERATED BY A COMPUTER SYSTEM AND DOES NOT REQUIRE ANY PHYSICAL OR DIGITAL SIGNATURES. THE OFFER IS CONCEPTUALIZED, ORGANIZED AND HOSTED BY VODAFONE IDEA LIMITED (HEREINAFTER REFERRED TO AS "VODAFONE IDEA LIMITED") IN ASSOCIATION WITH MyDala, A COMPANY INCORPORATED UNDER THE COMPANIES ACT, 1956 AND HAVING ITS REGISTERED OFFICE AT B-2, J Block Commercial complex, Saket, New Delhi – 110017, INDIA (HEREINAFTER REFERRED TO AS "ORGANIZER") FOR THE ELIGIBLE SUBSCRIBERS OF VODAFONE IDEA LIMITED. THE FOLLOWING TERMS & CONDITIONS SHALL BE APPLICABLE TO ALL VODAFONE IDEA LIMITED POST PAID AND PREPAID SUBSCRIBERS (SUBJECT TO ELIGIBILITY) PARTICIPATING IN THE OFFER KNOWN AS "VODAFONE IDEA LIMITED Tuesdays" ("Offer") DURING THE OFFER PERIOD AS MENTIONED HEREIN. PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THIS OFFER KNOWN AS "VODAFONE IDEA LIMITED Tuesdays". BY PARTICIPATING IN THE OFFER, YOU AGREE TO BE LEGALLY BOUND BY THESE TERMS AND CONDITIONS ("TERMS AND CONDITIONS"). IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, PLEASE DO NOT PARTICIPATE IN THE OFFER.

For the purposes of these Terms and Conditions, wherever the context so requires "You" or "Your" shall mean any natural person who being an Eligible Subscriber has participated in the Offer.

B. DEFINITIONS - "Subscriber" shall mean the rightful user of the VIL mobile connection who is either on prepaid or post-paid subscription, in whose name the mobile phone number (MSISDN) is registered with VIL. In the event the user number/ connection is registered in the name of a company/ firm, the employee who is authorized to use the MSISDN shall submit a No Objection Certificate (NoC) and authorization of the employer duly permitting the employee to use the number for subscribing for this Offer and accept the terms applicable herein. "Active Subscriber" shall mean a Subscriber who uses the Subscriber Identity Module ("SIM") of VIL on a regular basis for purposes other than to participate in any offer or contest offered by VIL. "Eligible Subscriber" shall mean an Active Subscriber of VIL who has an active VIL number. An Eligible Subscriber must also satisfy the following criteria at the time of participation and during continuation of Offer: -

- i. Subscriber must be an Indian citizen belonging to any one of the cities where VIL provides its telecom services as mentioned herein;
- ii. Subscriber must not have been subject of any criminal proceeding;
- iii. Subscriber must not - be of an unsound mind;
- iv. Subscriber must not be under any legal disability e.g. minority, insolvency, restraint by court order etc. and / or is otherwise prohibited from entering any contractual relationship.
- v. Subscriber who has downloaded the "Vi App" on its phone.
- vi. Subscriber who has registered on the "Vi App" using the registered

C. OFFER DETAILS ACTIVATION, STEPS AND RESTRICTIONS - The Eligible Subscriber shall follow the below actions to avail the Offer: The Eligible Subscriber shall click on the tab \"Click to Action (CTA)\" or go to the Tuesdays offers page. The Eligible Subscriber shall click to redeem coupon. The Eligible Subscriber shall click on the redirection link mentioned on the coupon to reach the web page. The Eligible Subscriber shall apply coupon code on partner site to avail Offers. The terms and conditions for the specific products or services which can be availed by the Eligible Subscriber shall be available alongside that specific offer.

D. OFFER PERIOD - This is a limited period offer by VIL, available from 9th January 2017, 00:00:01 hrs. and shall continue till the time the same is revoked by VIL (\"Offer Period\"); VIL reserves the right to extend or shorten the Offer Period, as it deems fit.

E. OFFER AREA - This is a pan India Offer and shall be available in all the cities in which VIL provides its telecom services. ii. Notwithstanding the foregoing, if the operation of or participation in the Offer is prohibited in any State and/or territory or part thereof as per applicable law, the Subscribers from such State and/or territory or part thereof shall not be eligible to participate in the Offer. No further notice shall be given by VIL or Organizer in this regard.

F. MODIFICATION OF OFFER - a. VIL and the Organizer reserve the right, at their sole discretion, to modify these Terms & Conditions of the Offer or any part thereof at any time during the Offer Period and without prior notice to You, if so required in view of business exigencies and/or guidelines issued /amended by TRAI, Department of Telecom (DOT) and/or statutory changes and the same shall be binding on the participating Subscribers availing this Offer. b. If VIL modify these Terms, the modified terms will be posted on www.myvi.in. You are therefore advised to check this Website regularly for any update(s) or amendment(s) made to these Terms and Conditions and in the event the modified or amended Terms and Conditions are not acceptable to You, You should discontinue participating in the Offer. Your continued participation in the Offer will constitute Your acceptance of the latest revised Terms and Conditions.

G. WITHDRAWAL OF OFFER -VIL or the Organizer reserve the right to extend, cancel, discontinue, suspend or prematurely withdraw the Offer at any time during its validity as may be required in view of business exigencies and/or changes by TRAI, Department of Telecom (DOT) and/or statutory changes without any notice to You and the same shall be binding on the participating Subscribers availing this Offer.

H. DISCLAIMERS –

a. You agree that this Offer is being made purely on a \"best endeavor\" basis and subject to acceptance of these Terms and Conditions. Your participation in the Offer is voluntary and You expressly agree to avail the Offer at your sole risk. VIL shall not be responsible for any loss, injury or any other liability to any Subscriber arising due to participation in the Offer. VIL makes no representation or warranty of any kind whatsoever, whether express or implied, including, but not limited to, meeting of Your requirements or aspirations, timeliness, security of the Offer and/or any delay or failure to avail the Offer including duet technical or network problems. To the extent you choose to avail this Offer, you do so at your own initiative and You shall remain responsible for compliance with the Terms and Conditions herein, any applicable laws, including but not limited to applicable local laws. You agree not to hold VIL, its officers, directors, employees, affiliates, and agents or representatives liable for any direct, indirect, incidental, special, punitive or consequential damages, including loss of profits, incurred by the Winner or any participant or third party, in connection with the Offer or arising otherwise.

- b. VIL reserves the right to change, suspend, remove, or disable access to the offer at any time without notice. In no event will VIL be liable for the removal of or disabling of access to the offer. VIL may also impose limits on the use of or access to the offer, in any case and without notice or liability.
- c. Under this offer, VIL's responsibility shall only be limited in providing Telecom Service on VIL network for Eligible Subscribers availing this Offer.
- d. The Subscribers shall escalate to the Organizer any claims, issues, damages or losses with regards to the quality or functionality of the prizes awarded under this Offer. VIL will not have any responsibility related to the same and will not entertain any query or complaint of the participants.
- e. You shall indemnify and keep indemnified VIL, its officers, directors, employees, customers, affiliates and agents or representatives harmless from and against any and all actual claims, suits, proceedings, action, liabilities, expenses, costs (including attorney's fees and court costs), losses or damages of whatsoever nature, which VIL may incur, pay or become responsible arising out of or in connection with the Your breach of these Terms and Conditions. VIL shall have the right to defend themselves, pursuant to this clause, at the cost of the Subscriber in breach.
- f. VIL disclaims all its liabilities in relation to this Offer, for any customer related queries or concerns in relation to this Offer shall be shall be directly addressed by MyDala. The Subscribers can connect with MyDala at support@mydala.com.

GENERAL

- a. This Offer cannot be used in conjunction with any other alternative offer or promotion of a similar nature.
- b. By availing this Offer, You confirm and waive the applicability of rules and regulations of the National Do Not Call registry and You agree to receive promotional messages and alerts under the current Offer and upcoming offers from VIL, as it may in its sole and absolute discretion decide.
- c. This Offer is subject to force majeure circumstances i.e. Act of God or any circumstance beyond the reasonable control of VIL.
- d. The Subscriber shall also be bound by the terms and conditions of the Customer Application Form as amended from time to time.
- e. This Offer is subject to guidelines/directions issued by Telecom Regulatory Authority of India (TRAI), Department of Telecommunications (DOT) or any other statutory authority from time to time.
- f. The Terms and Conditions stated herein shall not override the terms and conditions of the Subscriber Enrolment Form/Customer Application Form.
- g. Failure by VIL to enforce any of the Terms and Conditions in any instance shall not be deemed to be a waiver of those Terms and Conditions and shall not give rise to any claim by any person.
- h. Subscriber may contact the customer care regarding any queries, complaints, disputes pertaining to the Offer.

i. You hereby authorize VIL to collect your personal information including name, address and mobile number etc. and share with its partners so as to enable You to avail the Offer. Your personal information will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>.

j. You agree that VIL has no responsibility and liability with regard to the privacy, safety and security of any information (including personal information) that You may have to share independently with the Organizer or any third party under this Offer.

k. participating in the Offer, You confirm to abide by all intellectual and industrial property rights, including copyrights or trademarks belonging to VIL and to any third-party content licensor to VIL that is made available through the Offer.

I. These Terms and Conditions are governed in accordance with the laws of India. Any disputes or any matter arising here from will be subject to the jurisdiction of the courts in Mumbai, India.

m. "T&C of VIL and third parties apply. Please visit www.myvi.in for VIL T&C. VIL shall not be responsible for third party offers, products and services".

n. Happy Surprise Terms and Conditions: -You as a PARTICIPANT hereby confirm and waive the applicability of rules and regulations of the National Do Not Call registry and PARTICIPANT agree to receive promotional messages, in-bound calls and alerts under the Happy Surprise offer and for all future upcoming offers/benefits from VIL, as VIL may in their sole and absolute discretion decide. Further the PARTICIPANT understands that the consent given herein can be revoked anytime during the event or after the event, for which the PARTICIPANT would need to explicitly write back to VIL seeking for revocation of the waiver given by them earlier.

NDTV - TERMS & CONDITIONS GOVERNING 'REELS' ON VI APP

1. By clicking on the NDTV - content banner within the Vi App, You shall get access to the contents provided by NDTV CONVERGENCE LIMITED ("NDTV") on the webpage located at [http://myvi.in/NDTV_WITH_CONTENT_ID\\$videos&](http://myvi.in/NDTV_WITH_CONTENT_ID$videos&). You may also have access to NDTV contest offerings and engagement programs. (T&C: https://www.ndtv.com/convergence/ndtv/new/termsofusage.aspx#pfrom=homendtv_footer)
2. To access the content, You shall pay for data usage as per data plans availed by You.
3. The content is made available to You by NDTV. VIL is only facilitating the access of the content through Vi App.
4. You will be governed by the terms and conditions available on the webpage <https://fundoo.ndtv.com/entertainment/vi/terms> regarding the content. You are also advised to check the webpage regularly for any update(s) or amendment(s) that may be made to the terms and conditions of the content.
5. VIL in no way shall be responsible for the content/contests and/or any liability arising out of or in connection with the content provided/contests organized by NDTV.
6. Neither VIL or NDTV will be responsible for any deficiency or damage in the prizes offered to the winners of the contest.
7. You hereby consent VIL to collect your mobile number and share with NDTV so as to enable to make available targeted content to You.
8. You agree to and acknowledge that You have read, understood and agree to abide by and bound by these terms and conditions and the terms and conditions of Vi App.
9. Your personal information collected by VIL will be stored and processed in accordance with VIL Privacy Policy which is available at <https://www.myvi.in/privacy-policy>
10. VIL shall provide its telecom services independent of this content offering and You may choose not to avail offer and continue to avail your existing VIL telecom services as per the terms and conditions available on VIL website – www.myvi.in/terms-of-use