

Terms and Conditions/post pack benefits for Non-Stop Hero Packs

The Vi Non-Stop Hero Offer is being provided to Vi pre-paid customers in India. Upon subscribing to Vi Non-Stop Hero Offer, a Vi customer shall enjoy unlimited calls and data benefit (except all the short codes and special numbers for which subscriber will be charged applicable tariffs) depending upon the validity of the pack chosen by the subscriber.

The benefits of this Offer may be enjoyed by the subscribing customer in India only.

A Vi customer may subscribe to the Offer by either visiting an Vi retailer or through My Vi App or Vi website or any third party apps.

It should be noted that this Offer is only meant for personal and non-commercial use. Vi reserves the right to end/ suspend/modify the Offer/services being availed (data speed throttled upto 64 kbps without any charge for further data usage) in specific cases of commercial use, or any fraudulent use.

Commercial usage is considered where the data usage is beyond 300 GB in 28 days.

Unlimited Data refers to the Maximum Data which can be consumed in the offer period and is subject to various factors including technical, device specific as well as external factors beyond control of Vi.

These Terms and Conditions shall constitute an agreement between Vi and each customer. By subscribing to the Offer, customer accepts the same as binding upon him/her.

Please note that the statements in these terms and conditions do not constitute any general representation from Vi regarding Vi's services or its availability. Vi's network is available on an 'as is where is available' basis and Vi makes no representation, guarantee or warranty regarding the availability, fitness for any specified purpose or error free operation of the network. Network availability may be affected due to various reasons including force majeure, acts of god, inclement weather, topographical/ geographic/ demographic factors, maintenance work, availability of interconnection with other networks, etc.

Any dispute or claim (contractual or non-contractual) arising out of or in relation to this agreement, including disputes as to its formation, will be governed by and construed in accordance with Indian laws.

Free SMS benefits offered as part of the packs are applicable for Home and National Roam. Post Free 100 SMS/Day for both Home & National Roam scenarios, standard SMS charges- Re 1 for local/ Re 1.5 for National & Re 5 for International/SMS shall apply.