

## Terms and Conditions for Vi 5G Unlimited Data

The Vi 5G Unlimited Offer is available exclusively to prepaid subscribers in the Mumbai circle who meet the following criteria:

1. Use a 5G-compatible handset.
2. Are active on an eligible 5G plan.
3. Have their network type set to 5G in device settings.
4. Are within a Vi 5G network coverage area in Mumbai.

### Offer Benefits:

Upon subscribing to the Vi 5G Unlimited Offer, customers will enjoy unlimited calls and 5G data benefits (excluding short codes and special numbers, which will be charged at applicable tariffs) for the duration of their selected plan.

This offer is valid only within Mumbai and is subject to network availability. Unlimited 5G data can only be accessed in designated 5G network areas.

### Eligibility:

- All Vi prepaid customers who recharge with unlimited packs starting from **₹299 and above** are eligible for unlimited 5G data.
- To continue enjoying these benefits, customers must recharge with an eligible plan before their current plan expires.

### How to Subscribe:

Customers can subscribe to this offer by recharging with UL packs starting from Rs 299 and above through either of the below channels

- Visiting a Vi retailer.
- Using the **My Vi App**.
- Visiting the **Vi website**.
- Using third-party apps to complete a valid recharge for a 5G Unlimited Pack.

### Fair Usage and Restrictions:

- This offer is intended for **personal and non-commercial use** only.
- Vi reserves the right to **suspend, modify, or terminate** the offer if it detects commercial or fraudulent usage. In such cases, data speed may be throttled to **64 kbps** without additional charges.
- **Commercial usage** is defined as 5G data consumption exceeding **300 GB within 28 days**.
- "Unlimited Data" refers to the **maximum data that can be consumed within the offer period**, subject to various factors including technical limitations, device compatibility, and external conditions beyond Vi's control.

### **Additional Information:**

- Customers can check their **5G compatibility** by downloading the **My Vi App** and visiting the **5G Unlimited section**.
- Subscribers will seamlessly transition between 5G and 4G networks without requiring any manual intervention. The device will automatically display **5G or 4G**, depending on network availability.
- Customers using non-5G devices will not experience 5G speeds but will still have access to **4G data speeds** if they recharge with a 5G Unlimited Plan.
- No SIM upgrade is required to access Vi's 5G services. Existing **4G SIMs** are compatible with Vi's 5G recharge plans.

### **Legal Disclaimer:**

- These **Terms and Conditions** form a binding agreement between Vi and the subscriber upon activation of the offer.
- Any disputes arising from or related to this agreement, whether contractual or non-contractual, will be governed by **Indian laws**.
- The availability of Vi's network is on an "**as is, where is**" basis. Vi does not guarantee **uninterrupted service, error-free operation, or network fitness for any specific purpose**.
- Network availability may be impacted by various factors including **force majeure events, acts of God, inclement weather, geographic conditions, maintenance work, and interconnection with other networks**.

For further details, visit the **Vi website** or contact customer support.